# Kassidy Mikesell

#### **SKILLS**

- Hardworking
- Extremely Prompt
- Multitasker
- Fast Learner
- Willing to learn

#### WORK EXPERIENCE

## Ross Dress for Less, 1475 N Main St, Logan, UT 84341

Area Supervisor

May 2021 - PRESENT

(435) 753-5757

- Handle time sensitive situations
- Unload merchandise from delivery truck
- Make deadlines for Ross projects
- Lead and organize associates in a timely and efficient manner
- Make plans on how to keep the store clean and organized
- Training new associates
- Handle money according to what is needed in the registers
- Handle money from the safe in an appropriate manner
- Communicate with associates about schedules and workload
- Customer service towards Ross customers
- Communicate with customers and associates to de-escalate situations
- Handling customers who are uncomfortable with the Ross policy
- Dispose of hazardous materials in appropriate manner
- Solves technical problems with office equipment as well as registers
- I have the ability to lead by example, showing my coworkers what to do instead of just telling them
- I have a process improvement mindset, always trying to find the better and faster ways of doing processes

## September 2020 - May 2021

- Handled transactions
- Recovered store for opening the next morning
- Greeted customers committed to great customer service
- Managed time to complete personal objectives
- Finished projects with enough time to help others with their projects
- Promoted to Area Supervisor after eight months due to my trustworthiness, dependability, and leadership qualities

## Ridley's Family Market, 275 E 300 N, Morgan, UT 84050

Bakery Associate

May 2019 - September 2020

(801) 829-3284

- Prepared, baked and packaged products
- Finished objectives quickly and efficiently to meet deadlines
- Received and processed orders from customers.

# Taggart's Grill, 1105 Taggart Ln, Morgan, UT 84050

Hostess/Busser

July 2018 - May 2019

(801) 829-3837

- Greeted customers
- Cleaned tables in a timely manner
- Listened to customer complaints and resolved them
- Promoted after five months to Dessert Decorator

## Dessert Decorator

- Decorated and served customers desserts
- Took phone and in person orders from customers
- Handled money in a professional manner

#### REFERENCES

Jelaire Romney- Current Employer

(435) 760-3757

Eloise Garcia- Current Manager

(435) 512-5822

Codi Weaver- Previous Employer

(801) 388-6197

## **EDUCATION**

# Utah State University, Logan, UT

(Degree in Progress)

August 2020 - Present

- Made the Dean's List three out of four semesters
- Double-Majoring in Agricultural Communications and Journalism
- Graduation Date May, 2024

## Morgan High School, Morgan, UT

(High School Diploma)

August 2016 - May 2020

- On FFA leadership team
- Member of National Honors Society